

# RealTime Solutions for ADVIA Automation

With RealTime<sup>SM</sup> Solutions, your lab's productivity is improved as ADVIA<sup>®</sup> Automation and connected instruments are kept up and running. Instead of trouble-shooting, your lab personnel can focus on more important tasks. Your IT infrastructure remains unchanged while your data is kept secure. Siemens Healthcare Diagnostics pioneered remote monitoring for IVD systems in 1998 and was the first to offer worldwide Internet-based system support in 2003.

## Optimal Automation Performance Levels

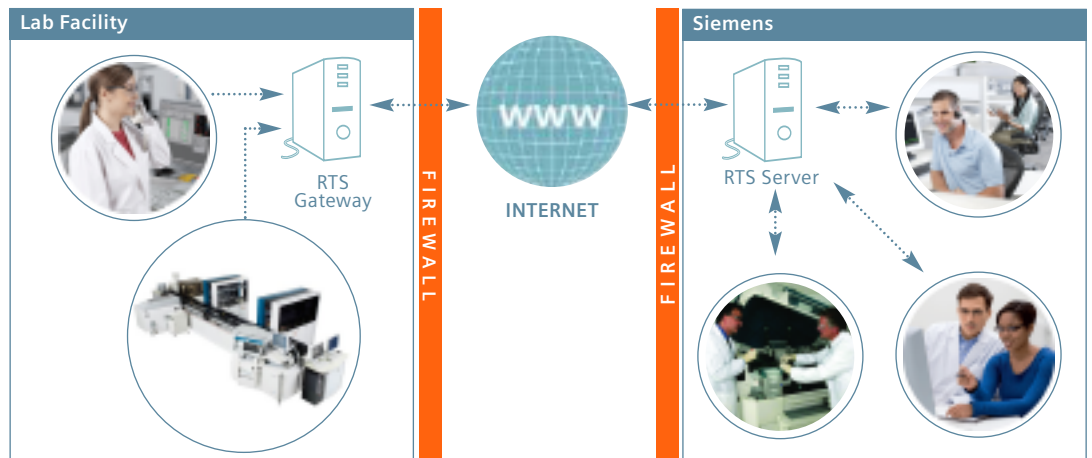
- Diagnostic files are retrieved to assist problem resolution
- On-line trouble-shooting for faster problem resolution
- Instrument events are viewed in real-time
- Instruments monitored remotely to prevent downtime
- Electronic transfer of instrument logs for rapid problem diagnoses
- Prompt on-site service with right parts as diagnosed remotely

## Enhanced Lab Personnel Productivity

- On-line guidance with visual demonstration of software features
- Automated data transfer enables focus on important tasks while Siemens works behind the scenes

## Security

- Protecting confidentiality of patient information is an essential part of the Siemens service
- Firewall friendly – no changes needed to existing IT and security infrastructures
- Secure, efficient 128-bit SSL data transmissions with password authentication
- High speed broadband access



Remote monitoring to maximize your lab's uptime

Answers for life.

**SIEMENS**

# RealTime Solutions for ADVIA Automation

## Functionality

Secure, Web-based connectivity, instrument file transfer and on-line trouble-shooting for:

- ADVIA Automation:
  - Linemaster
  - Router
  - Interface PCs
- Attached chemistry and immunoassay systems:
  - IMMULITE®, ADVIA Centaur®, ADVIA Chemistry
- ADVIA Centralink® Networking Solution

## Summary of Benefits

- Optimizes uptime performance
- Shifts focus from repair to prevention
- Reduces need for operator intervention
- Delivers on-line trouble-shooting
- Maintains security

RealTime Solutions is an Internet-based remote monitoring service supporting the Siemens ADVIA, Dimension VISTA® and IMMULITE product families.

For more information on RealTime Solutions for ADVIA Automation, please contact your local Siemens Healthcare Diagnostics Sales Representative or visit our website at [www.siemens.com/diagnostics-connect](http://www.siemens.com/diagnostics-connect).

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