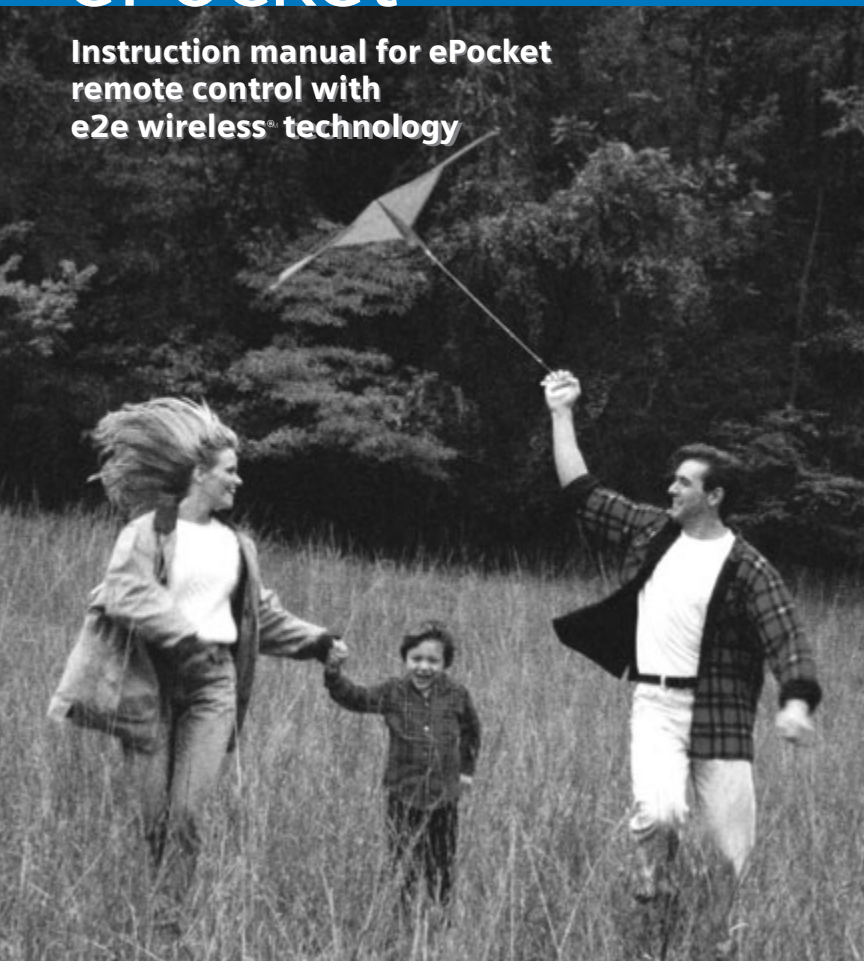


ePocket®

**Instruction manual for ePocket
remote control with
e2e wireless® technology**



Siemens Hearing Instruments

SIEMENS

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Congratulations!

Your new Siemens hearing system is equipped with e2e wireless® technology. Using e2e wireless, your ePocket remote control can both control and display the settings of your hearing system.

These instructions as well as guidance from your Audiologist or Hearing Care Provider will help you use and care for your ePocket for optimum performance. In this guide, you'll find information on the operation, features, and changing the battery. In addition, a troubleshooting section is included for your reference.

Your hearing improvement with a hearing system depends on the fit of the hearing instruments, the type and degree of hearing loss, and proper diagnostic testing. Of course, a hearing system cannot restore normal hearing, and not everyone benefits equally.

More than 80 percent of individuals with hearing loss have hearing loss in both ears. Studies show that even when a hearing loss is worse in one ear, most people with hearing loss in both ears will benefit from wearing two hearing instruments.

Description of the ePocket®

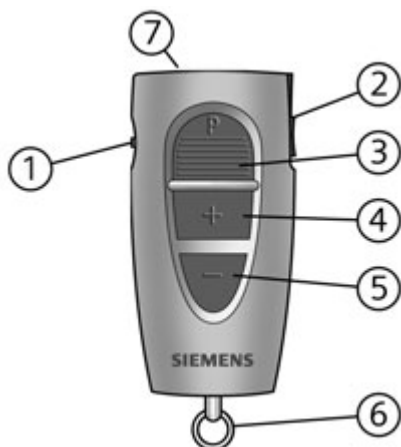


Fig. 1: Location of features

The ePocket uses two AAAA batteries.

1. Key lock
2. Data Read Out button
3. Program change button
4. Volume up
5. Volume down
6. Key ring
7. Display

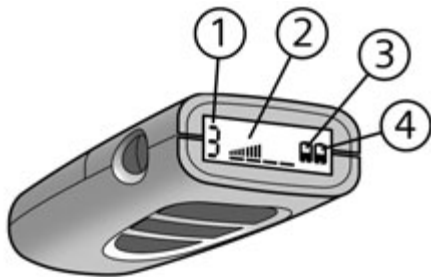


Fig. 2: Data Read Out display information

Using the Data Read Out button allows you to read the following information in the display:

1. Program / memory number
2. Volume status
3. Battery status left hearing system
4. Battery status right hearing system

Accessories

Your ePocket is equipped with an accessory ring, which allows you to attach it to your keys or purse. Other accessories include:

Clip

The clip allows you to attach your ePocket to your belt.

Cover

The cover protects your ePocket from damage that can be caused by scratches or water splashes.

The cover does not make your ePocket waterproof. Do not get your ePocket wet.

General notes on safety

Note: The remote control is sensitive to extreme heat, high humidity, strong magnetic fields (> 0.1T), X-rays and mechanical stress. Do not expose the remote control to extreme temperature or high humidity. Do not leave it in direct sunlight. Do not immerse it in water.

IMPORTANT! Do not use remote control while in hospitals or on airplanes.

- Have the key lock activated in hospitals or airplanes.
- In some countries restrictions for the usage of wireless equipment exist. Refer to local authorities for further information.
- In case the hearing instrument is controlled by another person's remote control unit (RCU), please return RCU and hearing instrument to your Audiologist or Hearing Care Provider.

WARNING: Pacemaker compatibility

Siemens remote control devices have been tested and found not to cause interference with cardiac pacemakers that are manufactured and operated in compliance with applicable safety standards, provided a minimum distance of 12 inches (30cm) is maintained between the remote control and the pacemaker. To accommodate this provision:

- Do not activate the remote within 12 inches of the pacemaker.
- Do not carry the remote in your breast pocket.
- Do not wear the remote with a lanyard around your neck.
- Do not place remote directly on the skin over the implanted pacemaker.

Following these precautions, Siemens remote controls can be operated safely by, or within the vicinity of, individuals fitted with these pacemakers.

Using the program change button

With the program change button on the ePocket, you can change the memory, or listening program, of your hearing system. The memories are arranged in a cycle. Whenever you turn the system off and then on, or the battery is replaced, the hearing system will return to memory 1. Each time you press the program button, you move to the next memory. Depending on how many memories are in your hearing system, the sequence may be 1, 2, 1, 2, or 1, 2, 3, 1, 2, 3, etc. If you are wearing two instruments, the memory will be changed on both instruments at the same time.

Your Audiologist or Hearing Care Provider will program the settings in the different programs for your particular listening needs.

Your hearing system has been programmed as follows:

Memory number	Listening environment
1	
2	
3	
4	

Your hearing system may feature a memory change indicator that beeps when the memory is changed. When the hearing system is put into memory 1, you will hear one beep. When it is put into memory 2, you will hear two beeps, and so on.

Note: The ePocket must be within 40 inches of the hearing instruments to operate the program change button.

Using the volume control

With the "Volume up" (+) and "Volume down" (-) buttons you can change the volume of your hearing system.

Use the "Volume up" button to increase the volume and make sounds louder.

Use the "Volume down" button to decrease the volume and make sounds softer.

If you are wearing two hearing instruments, the volume will be changed on both instruments at the same time.

Your Audiologist or Hearing Care Provider may program your hearing system so that you hear a beep to indicate when the volume has been changed, and a series of beeps when the volume limit has been reached. Once you hear the volume limit beeps, pressing the volume change button in that direction will have no further effect.

Note: The ePocket must be within 40 inches of the hearing instrument to operate the volume control.

Reading your hearing system settings

Your ePocket can display the current settings of your hearing system. To read the settings from your hearing system, hold the ePocket slightly in front of one hearing instrument at a distance of **4 inches** or less. If you are wearing two hearing instruments and want to display your current settings, you only need to place the ePocket near one of the instruments to read the settings.

Push the Data Read Out button for approximately one second.

Your current settings will appear and remain in the display for 15 seconds.

The display shows your current setting for:

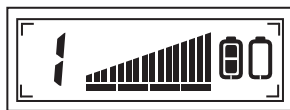
- Program / memory number
- Volume setting
- Battery status of the left hearing instrument—after turning your instrument on, or inserting new batteries, please wait approximately two minutes to get an accurate battery status reading.

- Battery status of the right hearing instrument—after turning your instrument on, or inserting new batteries, please wait approximately two minutes to get an accurate battery status reading.

Note: If your hearing instruments are equipped with telecoils, do not use the "Data Read Out" button when in telecoil mode. Using the "Data Read Out" function while in T-coil mode may cause a loud pulsing noise to be heard due to the pick up of the transmission signal of the T-coil.

If the blinking "no-connection" symbol appears in the display, shorten the distance between the ePocket and your hearing system and try again.

The following are the display readings you may see while using your ePocket and what they mean.



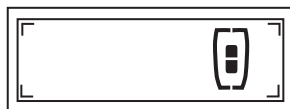
Display information (e.g.)



No connection (blinking)



Key lock - panel closed



Key lock - panel open

Battery information



Hearing instrument battery is almost empty



Hearing instrument battery is half-full



Hearing instrument battery is full

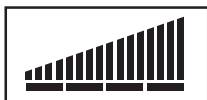
Volume information



Volume soft



Volume normal



Volume loud

Memory information



Memory 1, 2, 3 or 4

Key lock

Your ePocket has a key lock on the side (Fig. 3). When engaged, the key lock deactivates the buttons on the ePocket so that accidentally pressing the buttons will not have any effect. This feature may be useful when carrying the ePocket in a pocket or purse, for example to avoid undesired changes.

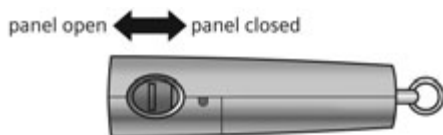


Fig. 3: Location of the key lock

Key lock — panel closed

To activate the key lock, hold the ePocket as illustrated (Fig. 3) and slide the key lock to the right. When the key lock is active you will see the panel closed symbol on the display (Fig. 4).



Fig. 4: Key lock active

Key lock — panel open

To deactivate the key lock, return it to the panel open position by sliding it to the left. When the key lock is inactive the panel open symbol will appear on the display (Fig. 5).

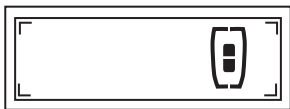


Fig. 5: Key lock inactive

Changing the ePocket batteries

The ePocket is powered by two AAAA batteries.

The ePocket will indicate that you need to change the ePocket batteries when the battery empty symbol is displayed (Fig. 6).

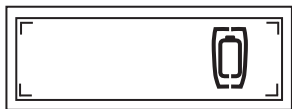


Fig. 6: ePocket battery empty indicator

To change the batteries, gently pull down the cover of the ePocket battery compartment until

it is opened. Insert two batteries as indicated by the polarity symbols (+ and -) marked inside the compartment (Fig. 7).

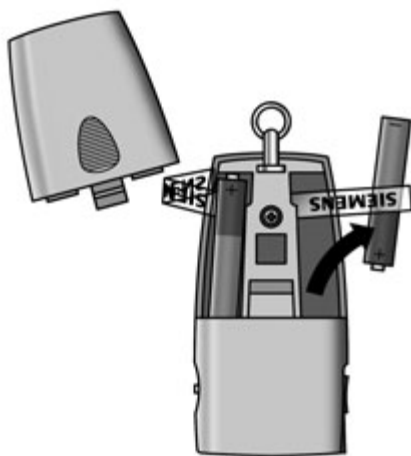


Fig. 7: Changing the batteries

Always use new batteries when replacing old batteries. Never mix old and new batteries. Follow your local recycling rules for battery disposal. If you won't be using your ePocket for an extended period of time, remove the batteries. Batteries may leak. Replace batteries that have leaked immediately.

WARNING: Choking hazard posed by small parts.

- Keep hearing instruments, batteries and accessories out of reach of children.
- If swallowed consult a physician or a hospital immediately.
- If infants, small children or mentally disabled persons need to wear hearing instruments, ensure adequate supervision.

Battery tips

CAUTION! Batteries can be harmful if swallowed.

- If a battery is accidentally swallowed, seek medical attention immediately, or call **The National Button Battery Hotline collect at (202) 625-3333.**
- Always use the battery size recommended on your warranty card, or by your Audiologist or Hearing Care Provider, for your model for best performance.
- Remove the battery from your instrument when not in use. This prevents possible damage from expansion or leakage of the battery, if the instrument is not fully turned off.

- Always carry spare batteries in the event that your current battery goes dead. Place each spare battery in an individual, non-metallic container to prevent contact with other batteries or metal objects, such as keys or coins.
- Follow your local recycling rules for battery disposal.

Note: Do not throw used batteries into household trash. Return them to your Audiologist or Hearing Care Provider for environmentally correct disposal.

WARNING: Risk in explosive environments, e.g., mining areas!

- Don't use your hearing instruments (and remote control) in areas where there is a danger of explosions.

Tips for using your ePocket

The ePocket can be operated discretely from a pocket or purse.

To light the display, press the Data Read Out button for 3 - 4 seconds.

Press and hold the program change button of the ePocket for more than 3 seconds to reset your hearing system to its basic settings.

Important notes

Interference

- The performance of the e2e wireless could be affected by close proximity to electromagnetic interference, such as a computer monitor or TV. Move away from the source of interference if you experience difficulty.
- All ePockets operate on the same frequency. Although it is very unlikely, another ePocket within operating distance of less than 40 inches could potentially change the settings of your hearing system. Contact your Audiologist or Hearing Care Provider if this occurs. Your ePocket and hearing system can be sent to the manufacturer for a change to resolve this issue if necessary.

Reading the settings

- If your instruments are equipped with telecoils, do NOT use the read out function while in T-coil (telecoil) mode because a loud pulsing noise

may be heard due to the pickup of the transmission signal from the hearing instrument's T-coil.

- After powering on or inserting a new battery in your hearing instrument, it can take up to two minutes before the battery status information can be accurately displayed on your ePocket. Please allow approximately two minutes before checking the battery status after turning on or inserting new batteries into your hearing instruments.

Resetting your hearing instruments

- To reset your hearing system to the default settings (the volume and memory settings as when you initially turn your system on), press and hold the ePocket program button for three seconds.

ePocket and Behind-the-Ear (BTE) models with Audio Input

- If you are wearing one hearing instrument with audio input capability and one without (for example, if you are wearing a BTE and an In-the-Ear (ITE) hearing instrument), the instrument

with the audio boot connected cannot be controlled using the ePocket.

- The ePocket controls may have different functions when your hearing instrument(s) are coupled to another device such as an FM system, via the direct audio input feature. Speak with your Audiologist or Hearing Care Provider if you will be using your hearing instrument(s) and ePocket with direct audio input, for instructions specific to your particular hearing instrument model(s).

Troubleshooting tips

ISSUE	SOLUTION
The remote control doesn't work	<ul style="list-style-type: none">• Check to see if the key lock is activated. If it is, deactivate it.• Change the batteries.• If trying to use the display feature, move the remote control closer to the hearing system or change position slightly.• Move away from possible sources of interference such as computer monitors or televisions.• Contact your Audiologist or Hearing Care Professional to see that your remote control has been programmed to work with your hearing instruments.
The read-out displays a "No connection" symbol (see pg. 10)	<ul style="list-style-type: none">• Shorten the distance between your hearing system and your remote control and try it again.• Make sure to hold the Data Read Out button for one full second within 10 centimeters (4 inches) of your hearing system.• Check to see if you're near an electromagnetic source that may interfere with the link between your hearing system and your remote control (e.g. TVs, PC monitor). If so, move away from the source and try again.
Another remote control affects your hearing system	<ul style="list-style-type: none">• All remote controls operate on the same frequency. Although it is very unlikely, another remote control within operating distance (less than 40 inches) could potentially change the settings of your hearing system. Contact your Audiologist or Hearing Care Professional if this occurs. Your remote control can be sent to the manufacturer for a change to resolve this issue if necessary.
Feedback or a loud noise occurs when using the Data Read Out button	<ul style="list-style-type: none">• Change your listening mode. Using the Data Read Out function while in the telecoil mode may cause you to hear a pulsing noise.

If you experience issues not listed here, or your issue is not resolved by any of these solutions, contact your Audiologist or Hearing Care Provider.

Caring for your ePocket

Do not put your ePocket in water! The cover does not make your ePocket waterproof.

Clean the ePocket with a soft cloth. Do not clean your ePocket with alcohol or benzene as this may damage the case finish, and over time can harm the display window.

Avoid abrasive cleaning liquids with additives such as citric acid, ammonia, etc.

Never expose your ePocket to extreme temperatures or high humidity. Never set it in direct sunlight. Never immerse it in water.

Warranty and service

Your ePocket has a one-year warranty that covers defects in material and workmanship from original date of purchase. ePockets received for warranty service at an authorized Siemens Service Center will be repaired or replaced with new or reconditioned components, without charge, to meet the performance specifications of the product.

Warranty service must only be performed by an authorized Siemens Service Center. Service performed by unauthorized service entities voids this warranty and repairs so necessitated will be done on a parts and labor cost basis.

This warranty does not cover malfunctions due to unusual wear and tear or mistreatment of the product such as physical shock or tampering with the product, any of which voids all warranties.

In case of malfunction or loss, take your Siemens ePocket and proof of purchase to the Audiologist or Hearing Care Provider from whom the unit was purchased. If factory service or replacement is needed, your Audiologist or Hearing Care Provider will forward the unit to an authorized Siemens Service Center.

IMPORTANT

This warranty gives you specific legal rights and you may have other rights, which may vary from location to location. For more information, contact your local or state Department of Consumer Affairs.

Record your ePocket serial number and date of purchase here for future reference.

Serial number _____

Date of purchase _____

The serial number is located inside the battery compartment (Fig. 8).

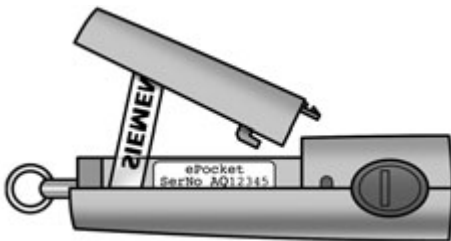


Fig. 8: Identification information

The year of manufacture is incorporated into the serial number. The warranty is based upon the date of purchase, not the date of manufacture.

The serial number may look similar to this sample: AQ12345. The second letter of this serial number refers to the year of manufacture of the ePocket. The letters progress in one-year increments, each reflecting the corresponding year. The letter Q indicates that the year of manufacture is 2008, the letter R means the year of manufacture is 2009, and so on. Your Audiologist or Hearing Care Provider can answer any questions you may have about the identifying code on your ePocket.

IC: 267AB-WL100

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Your Audiologist or Hearing Care Provider:

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www.usa.siemens.com/hearing

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