

# Virus Protection

Shield your system integrity.

[www.siemens.com/healthcare](http://www.siemens.com/healthcare)

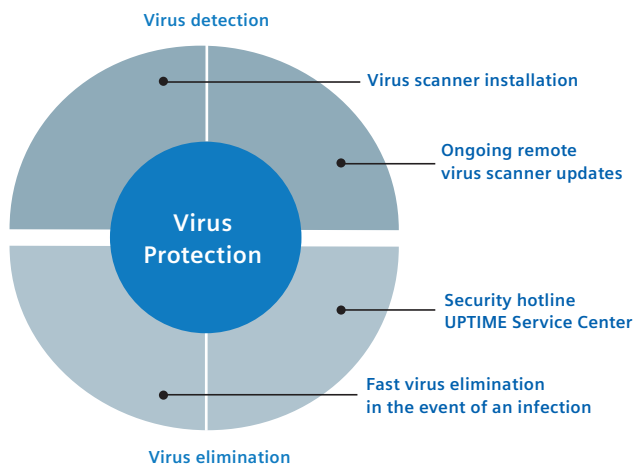
**SIEMENS**



# Siemens Virus Protection

Shield your system integrity.

Functioning invisibly in the background and continuously monitoring your system, Siemens Virus Protection helps protect your medical system. Ongoing remote updates safeguard your system from known types of viruses, worms, or Trojans. In the event of an infection caused by an unknown virus, we are there to provide you with effective support to get your system up and running again as quickly as possible.



**Our proactive service offering Virus Protection includes:**

- **Virus scanner installation** – expert installation of the virus scanner Trend Micro™ OfficeScan™ to continuously monitor your system for malicious attacks – without interrupting your clinical applications.
- **Remote virus scanner updates** – optimal system and network protection through ongoing automatic remote updates of the latest validated virus patterns and scan engines. Installation of virus scanner updates is performed during the system boot phase.
- **Virus elimination** – through the continuous event monitoring of your system, you enjoy fast expert assistance in getting your system up and running again in the event a virus infection is detected.
- **Security hotline** – our local Siemens Service Center is your immediate point of contact for up-to-date virus information, IT-security and technical matters, as well as for rapid support.



LifeNet UPTIME Services\* is your personalized Internet portal. With our customer portal you have the information you need regarding the productivity of your Siemens equipment as well as your reports at the click of a button.

## Individual contract levels, helpful reporting

### Services to help you increase efficiency.

To answer your different needs, we have bundled the features of our Virus Protection in several contract levels. In addition, our Virus Protection Reports give you a quick overview on installations of antivirus software updates.

#### Choose your contract level

Our Siemens Virus Protection is available in different contract levels, which contain various service features.\* Depending on the contract level, you can benefit from the installation of a virus scanner, automatic remote updates, a security hotline to the Siemens Service Center, and even virus elimination – remotely or on site.

To make use of the multiple benefits of our Virus Protection, simply connect your system to our secure infrastructure Siemens Remote Service and choose the contract level that answers your data security and patient safety needs.

#### Benefit from reporting

Within the scope of our Virus Protection, we also offer Virus Protection Reports. They can be easily accessed via our customer portal LifeNet UPTIME Services\* and downloaded onto your computer. Virus Protection Reports are an effective tool that helps you keep an overview on which virus patterns have been successfully transferred and installed. The information is displayed as easy-to-read statistics.

#### The key benefits of your Virus Protection Report are:

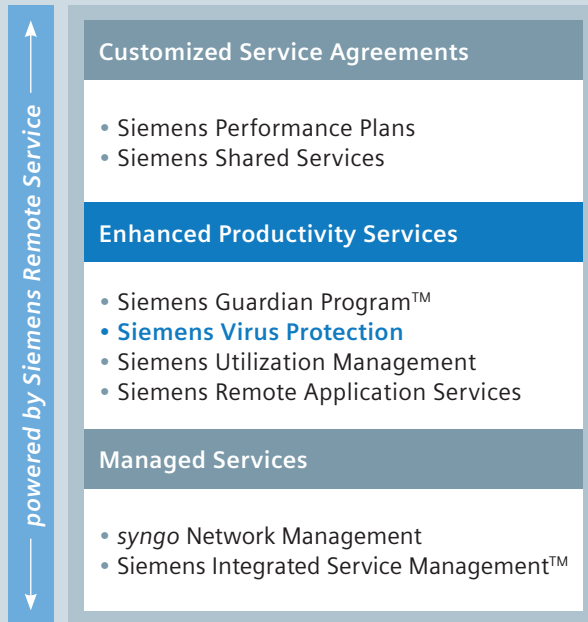
- **Transparent information** – see at a glance which viruses, worms or Trojans were detected and eliminated.
- **Optimized service controlling** – check which virus patterns were transferred and successfully installed.

\* Service contract levels as well as the availability of LifeNet are subject to the terms and conditions of your local service agreement.

# We can do more for you

## Discover Siemens UPTIME Services' proactive offer.

Siemens UPTIME Services offers you a new level of patient safety and data security – with our Siemens Virus Protection. We focus on real-time remote monitoring and preventive maintenance of medical hardware and software. That's how we solve problems before they even occur, thus enabling increased system availability, optimized performance, and workflow efficiency. To keep you on track to success – now and in the future.



### **Tailor-made services.**

Our solution for medical equipment servicing and maintenance tailored to meet your individual requirements.

### **The way to top performance.**

Our most proactive service offerings that help you tap the full potential of your medical systems and resources.

### **Perfect modular support.**

Our flexible outsourcing solutions that support you in handling your medical systems and clinical network.

Siemens Virus Protection is part of Customer Care. Life. Our unique customer care approach that helps you get the most out of your investment throughout the entire product life cycle and beyond.

You want to know more? In this pocket, you find further information on what we can do for you.



## Virus Protection key benefits at a glance

- Highly effective protection against malicious software attacks with validated scan engines
- Optimum system and network protection through automatic daily installation of virus patterns
- Rapid problem solving in case of a detected virus infection

On account of certain regional limitations of sales rights and service availability, we cannot guarantee that all products included in this brochure are available through the Siemens sales organization worldwide. Availability and packaging may vary by country and are subject to change without prior notice. Some/all of the features and products described herein may not be available in the United States or Japan.

The information in this document contains general technical descriptions of specifications and options as well as standard and optional features which do not always have to be present in individual cases.

Siemens reserves the right to modify the design, packaging, specifications, and options described herein without prior notice. Please contact your local Siemens sales representative for the most current information.

All product names and company names are trademarks or registered trademarks of the corresponding companies.

Note: Any technical data contained in this document may vary within defined tolerances. Original images always lose a certain amount of detail when reproduced.

#### **Global Business Unit Address**

Siemens AG  
Medical Solutions  
UPTIME Services  
Henkestr. 127  
DE-91052 Erlangen  
Germany  
Phone: +49 9131 84-0  
[www.siemens.com/healthcare](http://www.siemens.com/healthcare)

#### **Global Siemens Headquarters**

Siemens AG  
Wittelsbacherplatz 2  
80333 Muenchen  
Germany

#### **Global Siemens Healthcare Headquarters**

Siemens AG  
Healthcare Sector  
Henkestr. 127  
91052 Erlangen  
Germany  
Phone: +49 9131 84-0  
[www.siemens.com/healthcare](http://www.siemens.com/healthcare)

#### **Legal Manufacturer**

Siemens AG  
Wittelsbacherplatz 2  
DE-80333 Muenchen  
Germany