



Utilization Management

Optimize your system efficiency.

www.siemens.com/healthcare

SIEMENS

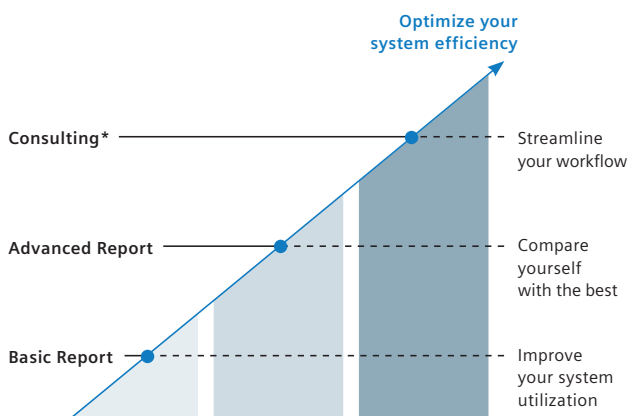
“ Utilization Management has helped us support our physicians and patients. By tracking how long studies take, we have been able to identify protocols that enable better diagnosis and are more patient-friendly. ”

Deana Carducci
Technical Manager, Crozer-Keystone, Health System, USA

Siemens Utilization Management

Optimize your system efficiency.

Siemens Utilization Management provides you with system-specific usage data, which is collected online. This detailed data enables you to leverage your system's full potential. If desired, Utilization Management can also be configured to provide anonymous benchmark information about comparable systems at other facilities operating in similar environments.



Our proactive service offering Utilization Management includes:

- **Improvement of system utilization** – Utilization Management provides periodic evaluation updates of your system's capacity performance, including, for example, information on patient examinations per day, or the number of studies conducted on individual body parts. In addition, Utilization Management breaks down the average number of series per study, as well as the individual system components used.
- **Comparison with the best** – Siemens Utilization Management also provides anonymous benchmark information about systems at other facilities operating in comparable environments.
- **Workflow streamlining** – Utilization Management Consulting* offers you specific process and application consultation that focuses on the improvement of system usage and your radiology department workflow.

* Please contact your local Siemens sales representative for availability and technical requirements.



Utilization Management key benefits at a glance

- Reduced patient waiting time, less staff overtime, and improved system scheduling based on comprehensive data on system utilization
- Improved investment planning based on overview of system usage
- Improved daily work routine based on studies data per body region and used scan protocols



LifeNet UPTIME Services* is your personalized Internet portal. With our customer portal you have the information you need regarding the productivity of your Siemens equipment as well as your reports at the click of a button.

Individual contract levels, helpful reporting

Services to help you increase efficiency

To answer your different needs, we have bundled the features of our Utilization Management in several contract levels. In addition, our Utilization Management Reports give you a quick overview on the information you need to improve your system's usage.

Choose your contract level

Our Siemens Utilization Management is available in different contract levels, which contain various service features.* Depending on the contract level, you can benefit from basic system usage data, additional benchmark data from other systems in comparable environments, and consulting.

To make use of the multiple benefits of our Utilization Management, simply connect your system to our secure infrastructure Siemens Remote Service and choose the contract level that answers your system evaluation and efficiency needs.

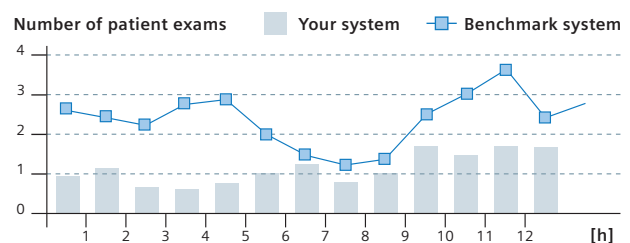
Benefit from reporting

You can easily access your Utilization Management Reports via our customer portal LifeNet UPTIME Services* and download them onto your computer. The reports are an effective tool that helps you evaluate your system's performance at a glance, as the information is displayed as easy-to-read statistics.

The key benefits of your Utilization Management Report are:

- **Transparent information** – see at a glance how your system is performing.
- **Increased efficiency** – compare your system data with benchmark data.

In the Utilization Management Report, you will find, for example, a chart showing the average number of patient exams of your system per hour. The benchmark data is depicted as a curve for comparison.



* Service contract levels as well as the availability of LifeNet are subject to the terms and conditions of your local service agreement.



Siemens UPTIME Services

Solving tomorrow's problems today.

We can do more for you

Discover Siemens UPTIME Services' proactive offer.

Siemens UPTIME Services gives you a clear picture of your processes, analyzes your system utilization, and helps you leverage the full potential of your department – with our Utilization Management. We focus on real-time remote monitoring and preventive maintenance of medical hardware and software. That's how we solve problems before they even occur, thus enabling increased system availability, optimized performance, and workflow efficiency. To keep you on track to success – now and in the future.

powered by Siemens Remote Service	Customized Service Agreements	<ul style="list-style-type: none"> • Siemens Performance Plans • Siemens Shared Services 	<p>Tailor-made services. Our solution for medical equipment servicing and maintenance tailored to meet your individual requirements.</p>
	Enhanced Productivity Services	<ul style="list-style-type: none"> • Siemens Guardian Program™ • Siemens Virus Protection • Siemens Utilization Management 	<p>The way to top performance. Our most proactive service offerings that help you tap the full potential of your medical systems and resources.</p>
	Managed Services	<ul style="list-style-type: none"> • syngo Network Management • Siemens Integrated Service Management™ 	<p>Perfect modular support. Our flexible outsourcing solutions that support you in handling your medical systems and clinical network.</p>

Siemens Utilization Management is part of Customer Care. Life. Our unique customer care approach that helps you get the most out of your investment throughout the entire product life cycle and beyond.

You want to know more? In this pocket, you find further information on what we can do for you.

On account of certain regional limitations of sales rights and service availability, we cannot guarantee that all products included in this brochure are available through the Siemens sales organization worldwide. Availability and packaging may vary by country and are subject to change without prior notice. Some/all of the features and products described herein may not be available in the United States or Japan.

The information in this document contains general technical descriptions of specifications and options as well as standard and optional features which do not always have to be present in individual cases.

Siemens reserves the right to modify the design, packaging, specifications, and options described herein without prior notice. Please contact your local Siemens sales representative for the most current information.

All product names and company names are trademarks or registered trademarks of the corresponding companies.

Note: Any technical data contained in this document may vary within defined tolerances. Original images always lose a certain amount of detail when reproduced.

Global Business Unit Address

Siemens AG
Medical Solutions
UPTIME Services
Henkestr. 127
D-91052 Erlangen
Germany
www.siemens.com/healthcare

Global Siemens Headquarters

Siemens AG
Wittelsbacherplatz 2
D-80333 Munich
Germany

Global Siemens Healthcare Headquarters

Siemens AG
Healthcare Sector
Henkestr. 127
D-91052 Erlangen
Germany
www.siemens.com/healthcare

Legal Manufacturer

Siemens AG
Wittelsbacherplatz 2
D-80333 Munich
Germany

www.siemens.com/healthcare