



HDX Integrated Notifications, Authorizations, and Referrals Services

Accurate, interactive notification, authorization, and referral information exchange is critical to effective revenue cycle management for your organization. You need to know up front, before services are rendered, whether or not the person is eligible and whether the proposed services and treatment are authorized. After the encounter, accurate information will help you receive correct reimbursement and negotiate favorable contract rates.

Access an Interactive Partner

The Integrated Notifications, Authorizations and Referrals Services (INAR) are an interactive automation of notification, authorization, and referral activities. These services are integrated with your healthcare information system in conjunction with HDX's healthcare information system partners. Customers who use HDX's current transaction services may leverage their investments because INAR is designed to use the existing HDX infrastructure.

The HDX INAR Services Consist of the Following Transactions:

Notice of Admission: A provider sends a payer a notice of admission for a patient.

Notice of Discharge: A provider sends a payer a notice of discharge for a patient.

Authorization Request: A provider sends the payer a request for authorization for a patient referral, medical service, or admission.



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Authorization Response: A payer sends the provider a response to the authorization request.

Authorization Inquiry Request: A provider sends the payer a request for information about a previously authorized patient's referral, medical service, or admission (pre-certification).

Authorization Inquiry Response: A payer sends the provider a response to the inquiry.

Referral Notification: A provider sends a patient referral to another provider who will render medical services or admit a patient.

Advantages To You

You benefit from tightly integrated, interactive electronic data exchange. If you have assumed risk, you can use INAR to be sure that you are treating the appropriate patients according to the payers' rules and that you will be properly compensated. These services can be critical to success in your effort to reduce costs and to operate profitably while improving the quality of care.

Patients also benefit. Those in need of treatment can be treated quickly and appropriately when their payers and providers agree beforehand on what those services should be. With HDX, referrals can be sent to specialists automatically, eliminating the need for a paper referral.

Benefits

- Identify unauthorized services prior to rendering them.
- Reduce provider risk.
- Enjoy easy multipayer support from a single workstation.
- Decrease time on the phone to gather referral data from the payer.
- Reduce your need to access referral information using proprietary payer devices.
- Capture authorization and referral data in a consistent, standard format.
- Acquire payer's referral and precertification numbers within the patient registration/admission flow.
- Enjoy 24/7 maintenance of payer connections.

The HDX Integrated Notifications, Authorizations, and Referrals Services (INAR) are part of a suite of HDX services that provides a comprehensive transaction set to fulfill health information exchange requirements and securely support the revenue cycle.

For more information on the services available from HDX, contact your sales representative today.