

Clinical Service Line Optimization



The performance of any clinical service line is optimized by aligning related processes and technology with the facility infrastructure. Harmonizing these elements can produce operational efficiencies with positive financial implications, improved clinical outcomes, and increased patient and staff satisfaction.

Siemens establishes a performance optimization plan by analyzing the stages of a patient's progression through the continuum of care. Working with Siemens provides you with an in-depth analysis of your current practice and applies knowledge of future trends, best practices, evidence-based medicine, reimbursement changes, and planned technology innovations to provide you with an enhanced strategic direction and performance improvement opportunities which are unique to your organization's operating environment.

Establishing the Foundation for Performance Excellence

Clinical Service Line Optimization evaluates the current performance of a service line and outlines recommendations for improvement. Key areas for operational optimization are selected for further evaluation and future state design development.

Our Clinical Service Line Optimization solution will help you to achieve best performance within your clinical service line. Siemens' experienced healthcare consultants will help you to:

- Identify and align strategic goals for your organization's service line
- Examine your current care delivery practices in relation to key clinical pathways in the service line
- Benchmark and analyze service line performance metrics, such as throughput times, mortality rates, staff productivity, and equipment utilization
- Identify opportunities for improvement and make recommendations for service line growth, expansion, and profitability
- Determine key focus areas for operational optimization based on the service line analysis, clinical pathways, the facility design, information flow, and emerging technologies
- Design future processes for selected areas of focus
- Help drive future-state adoption and change with regular check-ins to monitor progress

Consider Clinical Service Line Optimization if you are looking to:

- Develop a service line structure
- Expand an existing service line
- Design a new facility
- Implement new technology
- Evaluate the efficiency of care delivery to improve margins

Aligning processes, technology, and infrastructure to achieve new levels of patient satisfaction and operational efficiency

Benefits and Outcomes

With Siemens Clinical Service Line Optimization, your organization can improve its healthcare performance while reducing costs. This value-added solution can provide:

Improved Service Line Performance

Measuring and communicating performance metrics that support your business and clinical objectives drives performance excellence. Hospital performance transparency is available to all consumers. And, with the growing acceptance of pay-for-performance reimbursement policies, the ability to provide quality care is linked to a hospital's financial performance. Clinical Service Line Optimization helps align and enhance your process for capturing, measuring, and reporting quality outcomes.

Improved Patient Experience

From pre-scheduling, to discharge and follow-up, Clinical Service Line Optimization strives to outline a patient-centric process. This, in-turn, facilitates a positive care experience that influences patient satisfaction.

Improved Physician and Staff Satisfaction

Efficient work processes create a better interaction among clinicians, administrative staff, and patients. Coupled with optimized information workflow and technology use, the improved work environment encourages positive, professional attitudes and alleviates work-related stress.

Greater Potential for Financial Efficiency

When all elements of a clinical service are optimized and aligned, financial efficiency will follow. Operational improvements expand clinical capacity by reducing patient processing and exam time, and increasing volume throughput.

Linking strategy, processes, and technology is one of the greatest challenges faced by healthcare providers today. Siemens consultants help clients to put the pieces together. Learn more about Siemens suite of value-added consulting services that help you achieve your healthcare goals and reach new levels of quality patient care. www.usa.siemens.com/optimize

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